

Green Park Interim & Executive Ltd, to ensure the competitiveness and sustainability of its business has implemented and maintains a Quality Management System based on the reference standard ISO 9001:2015. In its vocation to offer the best service to its clients, Green Park is constantly contributing improvements to this Management System, turning it into a dynamic tool of business management. For this reason, the Management of Green Park has an absolute commitment to continuous improvement in both the products and services provided to its customers and the Quality Management System, as a means to ensure customer satisfaction.

It is the policy of Green Park to:

- give satisfaction to all of our customers and other stakeholders and interested parties whenever possible, meeting and exceeding their expectations;
- comply with all compliance obligations, codes of practice and all other requirements applicable to our activities including the nature, scale and environmental impacts of its activities, products and services;
- reduce hazards, prevent injury, ill health and protect the environment, (by preventing pollution, using sustainable resources, climate change mitigation and adaptation, protecting biodiversity and ecosystems) and any other specific commitments which are relevant to the context of the organisation;
- provide all the resources of equipment, trained and competent staff and any other requirements to enable these objectives to be met;
- ensure that all employees are made aware of their individual obligations in respect of this quality policy;
- expect similar quality standards from all suppliers and contractors.

This will be done within a framework of continuous improvement through, setting Quality objectives and targets (found within our Context, Risks, Opportunities & Objectives Register), implementing technical, human and finance necessary to achieve the objectives set and evaluation of the degree of compliance with them and in accordance with the legal and all other applicable requirements relating to environmental aspects and with the requirements subscribed by the company itself.

Customer service is an essential part of the quality process and to ensure this is fulfilled, all employees receive training to ensure awareness and understanding of quality and its impact on customer service and on the products or service we provide.

To ensure the company maintains its awareness for continuous improvement, the Quality system is regularly reviewed by the Management Team to ensure it remains appropriate and suitable to our business. The Quality System is subject to both internal and external annual audits.

The requirements of the company's quality system are mandatory, and all company personnel have a responsibility and obligation to it.



Raj Tulsiani - CEO

Review date – 5th May 2026

Next review date – 5th May 2027